

ABSTRACT

This invention is directed to a system and method for providing a status certification for a voicemail message in a telecommunications network. An embodiment of this invention comprises a voicemail system, which provides a caller in a telecommunications network with the option of certifying a voicemail message when the recording of the message is complete. By certifying the voicemail message, the caller is directing the voicemail system to create a temporary voicemail box and to track any actions related to the message that occur within the voicemail system. As changes occur, the voicemail system creates one or more status messages in the temporary voicemail box. If the recipient replies to the message, the voicemail system also stores the reply in the temporary voicemail box. When a caller subsequently accesses the temporary voicemail box, the caller can access the messages and can also reply to any of the messages. The voicemail system stores the caller's reply in the original recipient's voicemail box.